

JIGSAW FOUNDATION REWARDS & HARDSHIP FUND

YEAR AT A GLANCE
2025-2026



Creating homes.
Building lives.





...Seeing the enduring impact of Jigsaw Foundation's work fills me with pride, especially when I consider the range of projects we've supported since 2019.

Donna Kelly

**Jigsaw Group
Group Director of Neighbourhoods & Support**

Introduction.

The Jigsaw Foundation launched in April 2019 and is part of the Group's approach to community investment. The Jigsaw Foundation has a budget of £450,000 per year and offers funds for projects which make a difference to the lives of our residents and their communities.

The fund is open to charities, resident and community groups, voluntary organisations, social enterprises and local partner agencies. We want the projects that we fund to complement our Neighbourhood Plans.

Any applications for £25,000 and over are reviewed and a decision made by our operational directors team. All other applications for £24,999 and under are voted on by our residents using our Jigsaw Rewards portal.

Our Strategic Goals.

Health and Wellbeing

Promoting physical wellbeing, improving physical health, taking part in activities, healthy eating initiatives, improving mental wellbeing, increasing confidence to manage own health, to live more independently, reduce isolation.

Employment, skills and training

Developing new skills, accessing training, gaining a qualification, getting into work, gaining work experience, volunteering, moving closer to work.

Environment and Sustainability

Engaging residents in improving spaces or places, improving green spaces, increasing usage of community spaces, improving lifestyle choices on environmental issues, improving energy efficiency. Reducing tenancy turnover, creating a sense of community cohesion, increasing a sense of belonging in the community, increasing a sense of safety.

Financial Wellbeing

Improving access to money advice and management, increasing individual confidence to manage money, reducing debts, increasing savings and improving digital usage and access.

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...Jigsaw Foundation
plays a vital role in driving
meaningful change,
empowering communities
and creating lasting, positive
impact where it is needed
most.

Ivan Wright

Jigsaw Group
Operations Director of Neighbourhoods

“

...We remain dedicated to
our mission of improving
residents' lives and building
stronger, more resilient
communities.

Sue Cox

Jigsaw Group
Assistant Director of Neighbourhoods

Our Neighbourhoods.

Jigsaw Homes manages over 37,960 properties across the North West and Midlands.

In 2025/26 we funded **77** projects across the group totalling **£450,000**.

The funded projects achieved the following priorities:

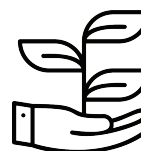


33

HEALTH &
WELLBEING
PROJECTS

19

EMPLOYMENT
WORK & SKILLS



9

ENVIRONMENT &
SUSTAINABILITY
PROJECTS

16

FINANCIAL
WELLBEING
PROJECTS



Please note: Out of the 77 funded projects, some met multiple themes.

Jigsaw TAMESIDE

The Living Room (Silver Cord Ministries) Awarded £15,190

Key Outcome: Year 1 – 90 Jigsaw tenants living in our over 55's schemes across Tameside participated in interactive reminiscence sessions with a further 49 residents attending the unique, friendly 70s-themed lounge in Hyde's Clarendon Square shopping arcade on a weekly/monthly basis.

The Living Room operates 3–4 days weekly, offering an affordable, safe social space in Tameside, especially for isolated residents. It provides low-cost refreshments, socialising, and support in a relaxed 1970s-themed setting.

Outreach reminiscence sessions across 12 schemes used 1970s music, memorabilia, and activities to encourage engagement, inspiring many attendees to visit the hub.

Funding helped cover costs, supporting sustainability while boosting community connection, inclusion, and wellbeing.



Other Funded Projects...

Ashton United:	£9,051
Oasis Broadoak:	£9,800
Audenshaw Community Association:	£3,300
Prime Active Communities:	£10,170
Smallshaw Residents Association:	£16,400
The Together Centre:	£10,709
Young Enterprise:	£7,000

“

...“On behalf of the project, I’d like to thank the 12 lounge Scheme Managers and 90 tenants who made these sessions so enjoyable and memorable. We received such warm welcomes at every venue. It has truly been both a privilege and an education, and we hope to see everyone again soon at The Living Room.”

Debbie Peyton
Project Lead

Wigan Youth Zone.

Awarded £27,999 (Over 3 Years)

Key Outcome: Engagement with over 1,620 individuals, attending the youth zone 17,165 times.

The programme engaged a diverse group of young people, with 70% classified as seniors (aged 11–19) and 30% as juniors (aged 8–11). The gender split was 58% male and 42% female, and 16% of participants identified as having additional support needs or disabilities. Notably, 42% of those involved live in the two most deprived areas of the borough.

In total, 438 individuals from Jigsaw Homes participated, contributing to 3,945 attendances. Partnership work with Leigh Youth Hub also continued to deliver strong results, with the centre recording over 12,200 visits.

The programme supported 475 young people into positive destinations, including 275 into employment, 171 into education and training, and 29 into work experience. These outcomes highlight the programme's success in engaging young people, supporting those who are most vulnerable, and helping them move into meaningful education, training, and employment opportunities.



Jigsaw NORTH

Other Funded Projects...

Humans Manchester: **£21,384**
Wigan Youth Zone: **£9,333**
Rainbow Surprise: **£3,804**
Southport Sea Cadets: **£4,922**
ManLeigh CIC: **£6,875**
Emotional Wellbeing: **£11,065**
West End Impact: **£5,000**
Hide Out Youth Programme: **£12,500**

“

...“We have worked with Wigan Youth Zone closely for the last 3 years and seen great improvements at the outreach centre in Leigh and a great reduction in ASB.”

Tanuja Patel
Jigsaw Foundation Manager

LCH Charity.

Awarded £18,000

Key Outcome: LCH Charity delivers targeted support to children and families experiencing poverty through established partnerships with schools across the East Midlands.

A total of 78 children were supported to access school trips, enabling participation in key educational and social experiences, while one child received specialist mental health support.

Essential items, including uniforms and supplies, were provided to 67 children, and 124 received basic toiletry packs. During winter, 41 children were given coats and accessories, and 152 received Christmas gifts. In addition, 59 families were supported with shared experiences such as cinema visits and trips to see Santa.

Overall, these interventions helped reduce hardship, improve wellbeing, and promote inclusion. In September 2025, the charity also partnered with 15 schools in Gedling, which now refer eligible children into its seven support programmes.



Jigsaw MIDLANDS

Other Funded Projects...

Hope Nottingham: **£5,000**

Connecting in Carlton: **£9,000**

Let's Dance: **£9,300**

Netherfield Forum St George's & Loco Centre: **£6,130**

Dice and Balls: **£10,280**

Empowered Women UK: **£3,000**

“

...All our projects aim to reduce the impact of poverty on children by ensuring they can attend school trips, access uniforms, winter clothing, and basic essentials like toiletries, helping prevent stigma linked to poor hygiene or inadequate clothing.”

Project Lead
LCH Charity

Hardship Fund.

Invested **£177,360**

Cost of living increases have made it extremely difficult for some of our residents and we have a Hardship Fund in place to assist those in severe hardship.

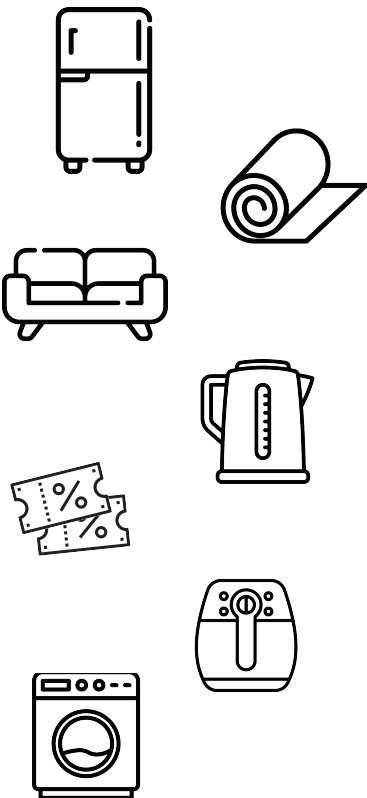
The total investment amounted to **£177,360**, with **487** applications approved. For 2025/26, the initial budget of **£100,000** was significantly enhanced through contributions from partners, including **£50,000** from Jewson, **£5,500** from Quay Street Productions, **£10,000** from Contact Design and Build, **£3,000** from JD Sports, and **£8,860** from Miles Platting.

This brought the total Hardship Fund budget to **£168,500**, of which **£168,116** was utilised to support tenants facing financial difficulties.

There was a **14%** decrease compared to the previous year, largely due to **50%** of the budget being allocated to homelessness-related nominations, primarily for essential white goods.

Our residents, if in significant financial hardship, can seek **financial advice** from our **Money Advice Team** who may refer them to the Hardship fund. Visit bit.ly/jigsawcostofliving for more assistance.

(Applications will be considered from individuals who are in immediate and significant hardship or are at serious risk of becoming in significant financial hardship.)



Jigsaw INVESTMENT

Items Purchased for Residents...

Food shopping vouchers:	201
Cooking appliances:	172
Washing machines/dryers:	162
Fridge/Fridge freezer:	177
Beds/mattresses/cots:	69
Carpets/Flooring:	4
Bedding:	38
Furniture:	1
Other:	5

Total

829

“

...The support helped immensely. I can now afford to buy fresh food again. The application process was straightforward, and I was treated with dignity and patience throughout. I am very grateful for the continued support from Jigsaw Homes.

Ms M (Tameside)

...These items helped me greatly while I was struggling to provide meals for my children. I am very grateful to the Jigsaw Foundation for their support.

Ms M (Nottinghamshire)

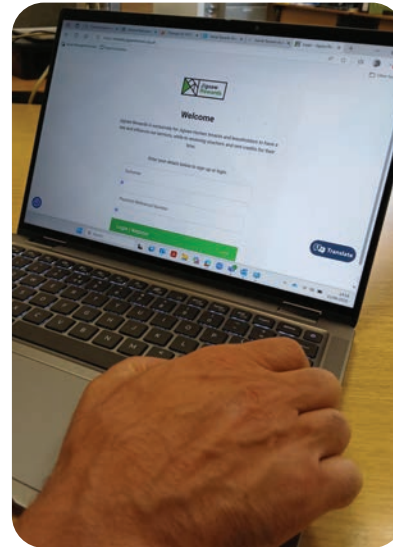
Jigsaw Rewards.

Users: **4,543**

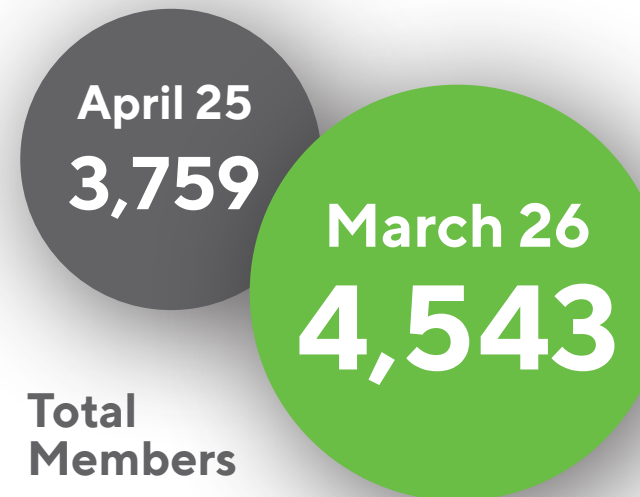
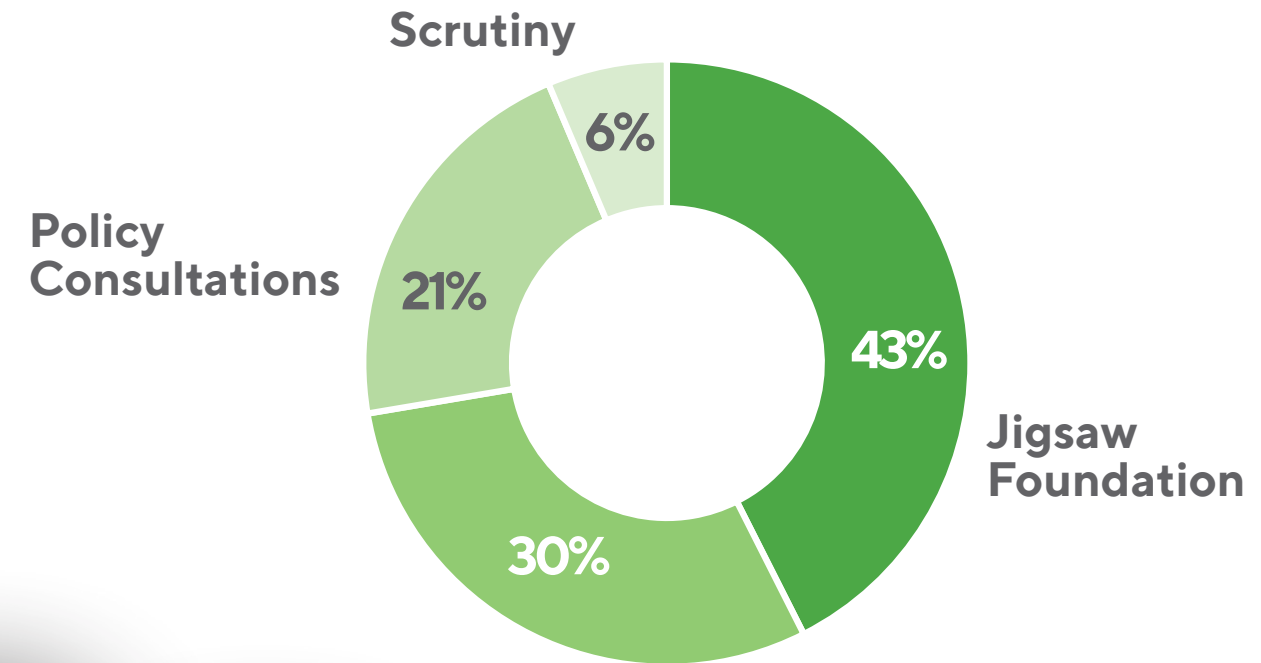
Jigsaw Rewards is an innovative platform through which Jigsaw Group residents give us feedback on our services and our plans. Once signed up, residents receive points whenever they take part, which can be exchanged for gift vouchers or rent credits on their account.

At year end, there were **4,543** users, representing **12.11%** of **37,960** properties. Of these members, **26%** were active during the financial year. Compared with April 2024, when membership stood at **3,759**, this reflects steady growth in engagement.

From 1 April 2025 to 31 March 2026, **47** surveys were conducted, generating **9,477** responses. These included **20** Jigsaw Foundation surveys (**43%**), **14** service consultations (**30%**), **10** policy consultations (**21%**), and **3** scrutiny exercises (**6%**), demonstrating a broad range of resident engagement activities.



Rewards SUMMARY



Total Members

Jigsaw Homes Group Ltd.

Cavendish 249, Cavendish Street, Ashton-under-Lyne OL6 7AT

 [**foundation.jigsawhomes.org.uk**](https://foundation.jigsawhomes.org.uk)

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Building lives.**

