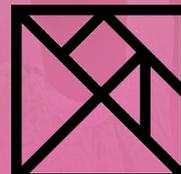


# Jigsaw Foundation Year End Report 2021/22



Creating homes.  
Building lives.



**Jigsaw**

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# 1 JIGSAW FOUNDATION

1. The Jigsaw Foundation launched in April 2019 and is part of the Group's approach to community investment. The Jigsaw Foundation has a total budget of £500,000 per year. £450,000 is available as grants to projects that apply to the Jigsaw Foundation. We offer funds for projects which make a difference to the lives of our residents and their communities. The fund is open to charities, resident and community groups, voluntary organisations, social enterprises and local partner agencies. We want the projects that we fund to complement our Neighbourhood Plans.
2. Any applications for £25,000 and over are reviewed and a decision made by the Jigsaw Group executive management team. All other applications for £24,999 and under are voted on by our residents using the Jigsaw Rewards portal.

## 1.1. Jigsaw Foundation Funding

3. In 2021/22 we funded 62 projects across the group.

	Total Funding Awarded	Total Budget	Budget Remaining
Jigsaw North	£ 186,709.95	£ 247,900.00	£ 61,190.05
Jigsaw Tameside	£ 155,275.00	£ 157,100.00	£ 1,825.00
Jigsaw Midlands	£ 36,139.33	£ 45,000.00	£ 8,860.67
	£ 378,124.28	£ 450,000.00	£ 71,875.72

4. Due to the Covid 19 pandemic the fund was not fully allocated.
5. Across the 62 projects we funded there have been 15,996 beneficiaries in our communities. The beneficiaries include residents, resident's children and other household members.
6. These are broken down as follows:
7. Jigsaw Homes North 5,370
8. Jigsaw Homes Midlands 832
9. Jigsaw Homes Tameside 9,794

## 1.2. Great Neighbourhoods Funding

10. Great Neighbourhoods is funding available in the Jigsaw Homes Tameside area and is legacy funding carried forward since before the merger which totalled £108,000. Since April 2019 to date £106,504 has been awarded.
11. At the start of 2021/22 £45,730 remained in this fund. During the year we have allocated £34,479 to 8 number projects.
12. £2,000 remains in the fund to allocate to projects in 2022/23.

### **1.3. Obtaining Funding**

13. In order to be considered for funding, a project must meet one of our criteria, which are:
- Improving employment, individual capacity building, enterprise and training
  - Increasing financial and digital inclusion
  - Improving health, wellbeing and social inclusion
  - Improving the environment within our communities
  - Helping our tenants sustain their tenancies

### **1.4. Project Breakdown**

14. Below is a breakdown of number of projects funded per subsidiary:
15. Jigsaw Homes North 35
16. Jigsaw Homes Midlands 4
17. Jigsaw Homes Tameside 23
18. Below is a breakdown of the number of projects rejected per subsidiary:
19. Jigsaw Homes North 7
20. Jigsaw Homes Midlands 2
21. Jigsaw Homes Tameside 13

### **1.5. Funding Allocation**

22. The table below shows projects listed by subsidiary; this information also shows how many projects have fallen into a particular funding bracket.

### **1.6. Performance Information**

23. Each project has individual targets and terms and conditions. Where possible we measure the impact of the project. This can be done in a variety of ways, including measuring impact on the participants - for example, improved health, employability or financial capability.
24. Out of 62 projects:
25. • 48 projects met the theme of health and wellbeing and social inclusion
26. • 8 projects met the theme of environmental improvements
27. • 13 projects met the theme of employment, individual capacity building, enterprise and training

- 28. • 5 projects met the theme of sustaining tenancies
- 29. • 5 projects met the theme of financial and digital inclusion
- 30. NB: some projects met multiple themes.

## 1.7. Case Studies

- 31. Below are case studies and targets from some of our projects which were funded last year.

### JIGSAW HOMES TAMESIDE

#### **Silver Cord Befriending Service Funding granted: £40,050**

- 32. **Funding was granted for 3 years from 2020-23**
- 33. Silver Cord is the community wellbeing division of Hope Community Church in Mottram, Hyde with a focus on tackling loneliness and isolation across Tameside in a variety of ways including a Befriending Service that is free to all who need it, particularly, but not exclusively, older people. As part of the present funding bid, they want to establish Silver Cord as a charity in its own right in order to increase the level of support available by harnessing the voluntary workforce across many local churches in Tameside who share the Silver Cord vision and ethos.
- 34. The grant is funding staffing, marketing, travel costs, training and development costs over a 3 year period.
- 35. We are now over half way through this project and would like to share the successes it has achieved so far.
- 36. 46 clients have been supported throughout year 2 of the project which has equated to 763 calls and 553 hours of volunteer time. The service currently has 35 active befrienders with a further 7 in the application process.
- 37. Throughout the pandemic the service has engaged with Jigsaw residents at two of the Independent Living Schemes in Mottram (William Ford House and Shaw Street), providing weekly quizzes to boost mental stimulation, with zoom phone-ins held each Friday to give quiz answers and have a chat. Several socially distanced outdoor events ('Mobile Matinee') were also hosted which the residents welcomed and enjoyed. Now that restrictions have eased the weekly 'Monday Matinee Events at Hope Community Church continue' These events involve putting a film on for our residents or holding social activities along with providing refreshments with approximately 15 attendees taking part. These activities provide fun, friendship and a boost to the intellectual, emotional, physical and spiritual wellbeing of participants many of whom many have dementia.

#### **Jigsaw Residents Feedback Name: Colin Age: 58-Support duration: 10 months (ongoing)**

- 38. "Just want to thank you and all your team for all your help this year, in my opinion you are all legends. Without people like your good selves, people like me wouldn't be



here to say thank you for all your hard work that goes under the radar. Without you we don't exist."

39. Name: Susan Age: 61-Support duration: 8 months (ongoing)
40. "Speaking with my befriender is a godsend. Phone calls have been a lifeline. Sometimes I can go a week and not speak to anybody. When you've got no family / friends people don't understand how isolating it can be. She's my lifeline and it gives me peace of mind that if I'm having a bad time there's someone I can talk to who cares about what I'm going through. We have such a lot in common, we can talk for ages.' Susan is now looking to join mid-week groups connected to partner churches to volunteer. Susan and her befriender will soon start face to face visits.
41. **Name:** Maureen **Age:** 59-**Support duration:** 1 year and 9 months (ongoing)
42. *"It's all been really helpful to me, the events got me mixing with people, they got my confidence up and I'm not suicidal like I was. I was finding myself really lonely and getting depressed all the time - it's so good to have someone to talk too now. It's also nice they can now come into my house. I have more confidence than I had before. I honestly wouldn't be here now without Silver Cord.*
43. Name: Laura Age: 63-Support duration: 11 months (ongoing)
44. "The greatest gift is when people listen - not being told what to do. Just having someone when you're stressed or ill, just having the chance to offload. Then you feel refreshed. The support from Silver Cord has been amazing." Laura now attends community group weekly at Silver Cord partner church.

#### **Ashton United in the Community Funding granted: £30,000**

45. **Funding was granted for 3 years from 2021-23**
46. The purpose of this grant was to fund the Community Development Officer salary to deliver the following shown below:
- 40 Volunteers supported resulting in 3000 recorded volunteer hours
  - 10 people gained employment, education or enrolled on training.
  - 250 families with 200 of these being Jigsaw families have received support.
  - A food pantry has been established and is being run by volunteers with 50 of our poorest
  - Jigsaw families being supported.
  - Weekly drop-in sessions are held for our residents with advice & support available
  - The project held 1 community event for 2000 people
  - The project held 4 seasonal events at 40 people per event
  - 5 local events were held on Jigsaw estates (these were pop-up events)
  - Testimonials

47. Community Development Officer said:
48. 'The pandemic saw many people losing businesses overnight and almost as quickly plunged people into poverty; many waiting up to 6 weeks for Universal Credit. We have so many examples of how this fund has supported people through a bleak winter being able to buy heating and nutritious food. As well as the obvious health benefits this project brought out the best in people and gave people hope and cheer when they needed it most. We had lots of comments from beneficiaries knowing that someone cared enough to reach out; having the gift to do that and reduce loneliness and isolation particularly during the 3rd lockdown was priceless'
49. Below is a quote from one of residents who benefited from this project:
50. 'I am overwhelmed with the vouchers. I could not believe that people are so kind; you have made my family so happy. We bought fish and vegetables and warm coats for the children'

**Windsor House, Denton Funding granted: £3,000**

51. **Funding was granted for 1 year from 2021 to 2022**
52. Windsor House is a Jigsaw scheme for people over the age of 55. The purpose of the grant was to buy a greenhouse, arrange the fitting of the greenhouse, buy a gazebo and garden furniture, provide an entertainer for one of the social events and provide flagging for the garden area. The events held were a potato pie supper, a Christmas event, an afternoon tea and a special Valentines buffet.
53. The greenhouse has enabled the group to grow their own flowers or vegetables for their weekly lunch club and sell on to the local residents to raise extra funds for the group.
54. The gazebo and garden furniture has now encouraged and enabled our residents to spend more time outside socialising and building back the community feel which had been lost due to the lockdown during the pandemic.
55. Some quotes from our wonderful residents at Windsor House:
56. 'I applied to Jigsaw Funding during a really difficult time during Covid. I would just say a great big THANK YOU it was very much appreciated.
57. 'We applied for a greenhouse which meant we can grow plants and vegetables and get people to join in and come out of their flats.'
58. 'We bought some garden furniture, so that the residents could sit outside on warm days'
59. 'Just to see everyone coming along to these events, showed on their faces, they were so excited and happy after a difficult period, as many live alone, it was so uplifting to be able to see their confidence grow and we are a caring group'

**Sandwich Angels Funding granted: £7,500**

60. **Funding was granted for 1 year from 2021 to 2022**
61. The Sandwich Angels are the foodbank who serve the whole of Tameside. The Jigsaw Foundation was proud to support this foodbank during the pandemic.



62. There is still a high demand for the service the Sandwich Angels provide. The foodbank are now receiving requests to help up to 80 people a week and the staff at the foodbank are volunteering 7 days a week to help whoever needs a food parcel.
63. The funding commenced for Sandwich Angels in June 2021 and to date they have provided parcels to 3177 residents all for Jigsaw communities or from our Tameside supported housing schemes.
64. Most referrals which they receive are coming from Jigsaw residents and staff. The Sandwich Angels are quick to respond and will deliver as soon as possible. The parcels Sandwich Angels provide contain essentials and come to a cost of around £20/£25 a parcel. Sandwich Angels have worked with Jigsaw Homes for a number of years in particular with the supported housing units Gibson Terrace, Waterton and Lyne View.
65. The foodbank still provide food parcels for our supported housing resident.
66. The Sandwich Angels have performed well this year and they are hoping to continue their service for the foreseeable as deprivation was already in existence in the Tameside communities before COVID -19 hit and now the energy prices are rising they feel that they will be hit even harder.
67. Mrs P says - 'Sandwich angels have been a god send to me, they're amazing, if it was not for them I would not be able to eat properly. They're so polite and very friendly and always make me smile and laugh'.

#### **Great Sports Active Tameside Funding granted: £112,500**

68. **Funding was granted for 3 years from 2019 to 2022 (Actual funding allocation was £84,375 as £28,125 was not paid out in year 2 due to the pandemic halting activities.)**
69. The 'Great Sports' project provided a network of easily accessible sports and physical activities for young people aged 6 -19 in targeted Jigsaw Homes neighbourhoods throughout Tameside and has been delivered through community Multi Sport clubs and youth clubs.
70. 16 hours of evening and weekend community sessions were delivered over a 50 week period each year (adapted to follow government restrictions/guidelines during the pandemic) providing and extending pathways of activities for young people and delivered by highly trained and multi skilled sport coaches.
71. The community sport sessions provided a varied and engaging programme to engage local people and improve their health and well-being.
72. Other outcomes of the project included:-
73. • Increasing the number of young people participating in sport activities
74. • Encouraging young people and their families to develop positive lifestyles and positively influence a change in their behaviour.
75. • Increasing the number of local people volunteering at Sports Trust community sessions
76. • Increasing the number of local people gaining sports coaching qualifications

77. The cost of junior sessions based at Tameside Sports Trust facilities is £3.00. The funding for the 'Great Sports' project allowed the sessions to be free of charge for young people who attended.
78. During the 3 years, the project successfully engaged over 11,000 attendances which equates to an average of 1,278 individuals.
79. Number of individuals engaging in the sessions:
- Year 1 reporting figures (Apr 2019-March 2020) - An average of 609 individuals engaged in the sessions every month.
80. Year 2 (April 2020-March 2021) Evidence/monitoring received for project delivery during Sept-Nov 2020 - 370 individuals engaged in the sessions overall.
81. Year 3 (April 2021-Feb 2022) - An average of 299 individuals engaged in the sessions every month.
82. Total number of individuals = 1,278
83. (There is a noticeable difference in years 2 & 3 due to the impact of the COVID pandemic)
84. The number of overall attendances for the sessions:
- Year 1 reporting figures (Apr 2019-March 2020) - 7309 attendances.
85. Year 2 (April 2020-March 2021) Evidence/monitoring received for project delivery during Sept-Nov 2020 - 557 attendances.
86. Year 3 (April 2021-Feb 2022) - 3,286 attendances.
87. Total number of attendances = 11,152
88. (There is a noticeable difference in years 2 & 3 due to the impact of the COVID pandemic)
89. The number of people gaining coaching qualifications
- 3 young people qualified NPLQ (lifeguard) these 3 young people are now working in Active Centres
  - 3 young people on Swimming teaching training
  - 8 young people currently working towards level 2 community youth sports coaching award.
  - 2 young people now starting to volunteer with the Titans dance coaching team.
90. From the training Active Tameside have now appointed 8 casual sport coaches to help deliver community sessions and fuel4fun holiday camps.
91. The number of people becoming volunteers (separate to the coaching qualifications)

Year 1 - 16 volunteers registered and assisting at sessions.

92. Year 2 - Due to regulations Active Tameside were not able to allow any new volunteers to assist on the Great Sports sessions following regulations and risk assessments.
93. Year 3 - Due to the Covid Pandemic, Active Tameside stopped volunteers from supporting the sessions to reduce foot fall. Moving forward a new volunteer and training package is up and running.
94. Active Tameside have offered 11 young volunteers casual contracts on the Fuel4fun holiday camps to increase employability.

#### **Active Tameside Case Studies** Session: Active Medlock

95. Jen attends the Active Tuesday evening community session at Medlock, along with other community sessions. When she first attended she had a number of social and emotional issues, CSE and self-confidence. Jen found it hard to engage with other young people and had violent outbursts. She has attended every session and now registered as a volunteer to help other young people and talk about her own personal experiences.
96. Jen Comments “I started Medlock with 1 friend, we would go in, sit listen to music and talk to the coaches. I thought people were talking about me behind my back and laughing at me. The coaches talked to me and listened to me, made me think different about other people. I started to talk to more people and not wanting to fight everyone. The coaches asked me to help with some of the younger kids, I enjoyed doing this and after a few weeks the coach asked me about being a volunteer. I signed up and now help every week. Now I am a volunteer I get to use the Active Tameside gym free. Some of my other friends go to the gym so I can go with them.
97. **HW** is a young 14 year old person living in the Droylsden area, they attended an all-boys school and was struggling with their sexuality, wanting to be known as Neeve and start the transition into becoming a female. School was proving too difficult and was not helping with their mental health and self-confidence. Neeve stopped attending school and became socially isolated only leaving the house to go to the shop as Neeve.
98. Neeve came across the community session at Medlock, she started to attend and met a new group of friends. She was accepted as Neeve and her confidence started to grow. Neeve now attends 2 youth provisions a week with Active Tameside and is a member of the LGBT+ society. Active are working with the SENCO at school and her family to support a managed move to a mixed school.
99. Comment from Neeve:-
100. “I was bullied at school, the other boys would call me “gay” I tried to talk to the teachers but I feel like they don’t know what to say to me. 1 teacher told me to stop being silly when I said I didn’t want to get changed for PE with the other boys. I told 1 boy I thought was my friend I wanted to be a girl and he told everyone and that made it worse.
101. I stopped going to school because I got threats and called names on Facebook and Twitter.

102. I would wear girl's clothes at home and walk to the shop because it made me feel nice, when I went in Medlock youth club the staff didn't care what I was wearing and I started to talk to girls, we talked about makeup and nails, I feel part of the group now and love going to the sessions"

#### **Acresfield Community Gardening Group Funding granted: £940**

103. **Funding was granted for 1 year from 2021 to 2022**
104. Acresfield Community Garden sits in the heart of the Newton, Hyde neighbourhood in Tameside. The garden promotes health and wellbeing and reduces social isolation.
105. The community group grow plants and vegetables to sell at reduced cost to the community and enhance the area. Sales cover the overheads and ensure sustainability.
106. There is a pleasant seating area where residents can sit and chat. The whole community is involved including Bradley Green Primary Academy who are learning about wild life and growing vegetables.
107. The funding was used to buy crop protection, as well as top soil and compost to bring the raised beds which have been recently replaced into full use.
108. Timber was also purchased to secure crop protection on the beds. No chemicals are used for pest control so this is a vital part of the growing method.
109. The whole community benefits from the garden from fresh produce and access to additional outdoor space. The group are also improving the environment by providing a biodiverse habitat for local wildlife which can also be used as a learning resource.
110. 70% of the people involved in the garden group are Jigsaw Homes residents.
111. Many of the 600+ residents in the neighbourhood visit the garden as well as residents from the wider community.
112. Bradley Green Primary Academy has approx. 200 pupils together with parents and siblings who also benefit from the garden.

#### **JIGSAW HOMES NORTH**

#### **Food Club by the Mustard Tree Funding granted: £4,550**

113. **Funding was granted for 1 year from 2021 to 2022**
114. Food Club reduces the financial pressure of the weekly shop for individuals and families facing food insecurity. Food Club builds peoples' self-efficacy and economic wellbeing, providing a 'hand up' not a 'hand out'. Clients pay a contribution of £2.50 for approximately £13 worth of food and are given the dignity of choice by selecting their own items. Food Club is a gateway into other Mustard Tree services offering a long-term and preventative approach to combatting poverty, including one-to-one support and access to skills-based and creativity classes, encouraging mental and economic wellbeing. After assessment of the residents who use food club it has been found that approximately **50 Jigsaw residents per week** make use of the Mustard Tree Food Club.

115. When a Jigsaw Homes resident first came to the Mustard Tree, he was facing difficulties with his physical health and experiencing serious financial hardship. He was relying on Universal Credit and struggling to afford food for himself and his daughter. These two factors were taking a real toll on Tony's mental health, contributing to stress and depression.
116. After registering with Mustard Tree, Tony was able to access low-cost groceries twice a week through the Food Club. Because Tony has a physical disability, Mustard Tree arranged for his groceries to be delivered to his home, making getting hold of food much easier for him.
117. Since receiving support and food deliveries from Mustard Tree, Tony says he feels he has gained a greater level of financial independence as he has been able to claim the benefits he was entitled to, with Mustard Tree's help. By having direct access to low-cost food, Tony has been able to improve his well-being, and no longer feels as stressed and worried about his situation.
118. *"I really appreciate the help and support Mustard Tree has given me."*
119. **The Beginning Group-Summer wellbeing Project**
120. **Funding granted: £9,361**
121. **Funding was granted for 1 year from 2021 to 2022**
122. Running in our Trafford and Stretford area over the summer school holidays in 2021, this project delivered three free to attend activities per week suitable for the whole family, including crafts, boxing and yoga. 36 individuals took part in the full six week programme and 72% of these participants were Jigsaw residents. A further 15 individuals also took part in sessions on an ad-hoc basis and the end of the programme culminated with a visit from farm animals, which was attended by 200 people. 11 of the adults who attended obtained an AQA accredited Health & Wellness certificate.
123. Quote from attendee:
124. *"I attended the well being classes and wished to offer my thanks. I wasn't the only one to who felt sad when the classes had ended. Each one of the courses was so very good. I wasn't at all eager to attend a boxing class but it proved to be unexpectedly enjoyable as well as health-promoting. (I have Nicole to thank for encouraging me to try it). The yoga and painting classes were no less interesting, engaging, educational and a pleasure. Each of the teachers made their class personal; the affect was to make you feel part of a community, the way life used to feel. Thank you to those responsible for providing the funding; thank you to the teachers for caring; thank you to the staff at the centre."* Susan, Hulme Jigsaw resident.

**Chorley Youth Zone Funding granted: £73,497 (£24,499 per year)**

125. **Funding was granted for 3 years from 2020 to 2023**
126. The Jigsaw Foundation has been supporting the Chorley Youth Zone since their doors opened in 2018, the Youth Zone has welcomed over 7500 children and young people from across Chorley and surrounding areas.
127. Since Chorley Youth Zone received funding from us it has signed up 2809 of our residents children. In the past twelve months from Jan 2021 to Dec 2021 419 of these sign up were from our tenancies. They have had 16798 visits in total.

- Social Skills - 75% of the members have more friends, this increases to 82% for 2 years membership. 87% of members are eligible for free school meals.
- Confidence - 77% of members report that they are more self confident and 100% of stakeholders said that the Youth Zone improved young people's confidence.
- Physical Health - 70% of members believe that they are healthier physically. More young people are doing more activity for more days per week. On average, members were doing an hour or more exercise on 1.9 days per week, but since joining the Youth Zone they do an hour or more of exercise on 2.5 days per week. Those doing little or no exercise has halved (34% to 18%) and those doing significant physical activity (4 days or more per week) has almost doubled (21% to 37%).
- Emotional Health and Wellbeing - 73% feel happier about their lives as a result of attending the Youth Zone (increasing to 89% for those eligible for free school meals). Emotional Self Care - 74% of children aged 14 and over said they understand more about the dangers of smoking, drugs and alcohol.
- Resilience - 73% of young people feel less isolated (asked of those aged 14years plus). 66% thought they were better at bouncing back from setbacks and disappointments. 92% considered that they had a trusted adult who they could speak to.
- Empathy - 65% are better at understanding how other young people are feeling enabling them to show greater levels of empathy and understanding.
- Self awareness - 77% know what their strengths and weaknesses are (asked of those 14 years plus).
- Ready for work/ Learning - 78% say staff and volunteers at the Youth Zone encourage them to prepare for the future, 68% feel better prepared for the future - this increases to 79% amongst frequent attenders. 66% are more confident in getting the qualifications/ experience needed to progress. 66% are clearer about what they need for the job/work they want in the future. 64% work harder at school/ college/ work/ training. 58% report getting better marks in class or perform better at work/ training.
- Achievements - 17 of the 20 schools with a high density of young members attending a Youth Zone, for which there was data, had improved their Attainment 8 Score or had seen less decline than the national average. Safer Communities - 66% of members say they are more likely to stay out of trouble.

128. Local stakeholders credit the Youth Zones with reducing crime and anti-social behaviour for example: Chorley - 49% reduction in nuisance and criminal behaviour by young people since opening.

129. 90% of stakeholders said we strengthened local communities by supporting young people. 94% of stakeholders said Youth Zones raised pride in the local area. 97% of stakeholders thought that their area was better since their Youth Zone opened.

130. **Hannah's Story:**

131. **“When I first started coming to the Youth Zone I had no goals for the future and no idea what to do with my life. Attending the Youth Zone has made me realise that I would like to be a youth worker. I’d like to help people the same way I’ve been helped.**
132. I came out of high school feeling deflated and believing I had failed my GCSEs. I had a lot going on and at a low point in my life, I came to the Youth Zone to take my mind off things.
133. I’ve come very far since joining the Youth Zone, I’ve made a lot of new friends and the youth workers are really determined for me to do my best. The Youth Zone has helped me get back into education, which I am very thankful for. The youth workers even sat with me and helped with my application.
134. I’m now studying and developing my skills in music. The Youth Zone has also helped me increase my mental health with 1:1 support and mentoring. They have always been there for me, and I’m in a better position now than when I was at the start. I’m looking forward optimistically.
135. Going to the Youth Zone has helped shape a lot of my morals and my plans for the future to become a better person”.
136. ***Gabbi, Youth Worker***
137. “Hannah’s mental health has improved so much over the past year. I think the Youth Zone has been an incredible benefit to her, she says herself that she would not be here if it wasn’t for the Youth Zone.
138. I think that’s credit to the work that we do but also her determination and dedication to improve. She has mentoring and 1:1 support which has helped her think about her future”
139. **Amy’s story:**
140. **“I love the Youth Zone most of all because it’s a safe place I can go to escape from my problems. It’s a great relief from stress and worries and I’m reassured that there are youth workers who can help me if I need it - Above all else, I can just be myself”.**
141. **15-year-old Amy first discovered the Youth Zone during the summer of 2020, amid the Coronavirus pandemic.** Despite the many restrictions and adaptations enforced at the time, the Youth Zone expanded our detached youth work services throughout the community and one of our regular visits was to a large residential estate, Clayton Brook.
142. With an IMD decile of 2, the youth population of Clayton Brook face multiple challenges of poverty, crime, youth antisocial behaviour and a lack of aspirations. For Amy this meant spending most of her time in her bedroom, where she felt safest, but in isolation with no friendship groups to call on and little self-esteem.
143. The arrival of regular planned visits from Inspire to the estate provided a new opportunity of hope for Amy and despite admitting she is incredibly shy and dislikes crowds, after speaking 1:1 with our youth workers she found the courage to get involved.
144. **“I don’t like drastic change and doing new things immediately. After speaking with the youth workers, I started to introduce myself and became comfortable talking**

**to the Inspire staff when they came to Clayton Brook. I was comforted and relaxed and felt I could talk about my personal problems to the staff.”**

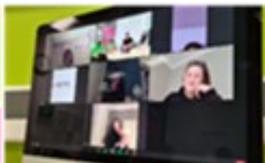
145. Over the months that followed, Amy attended our Detached Youth Work sessions almost every week, enjoying a huge variety of activities. She has made new friends, discovered trust in our youth workers and most importantly started to have fun!
146. Since Amy’s journey started with our outreach project, she has now transitioned and become a full member at Inspire enjoying the many opportunities we offer young people both here at the youth zone and in the community. Her confidence has grown massively and together with a new friendship group she is rediscovering what makes her happy, whilst learning new skills and even learning to play the drums! Amy’s journey and the many other local young lives we have positively impacted through our youth work programme has only been possible thanks to your incredible support. Your patronage has helped us to make real, tangible positive differences to many young people’s lives and we couldn’t be more grateful to have Jigsaw Foundation as our Founder Patron’s.

**Chorley’s Angels Forward Motion-Chorley’s Angels First Aid Community Group Funding granted: £2,100**

147. **Funding was granted for 1 year from 2021 to 2022**
148. Chorley’s Angels provide first aid cover at events keeping the community safe. They also provide young people with volunteering opportunities locally.
149. Quote from David at Chorley’s Angels:
150. ‘The equipment that has been purchased with the grant money will allow us to train first aid to members of the community. We have purchased a new CPR manikin and a defibrillator training device which will help us with our ‘Angels of Life’ initiative which is to teach CPR and Defibrillator awareness skills to the local community. Chorley’s Angels already train groups both young and old these vital life-saving skills.
151. We have also purchased items such as foil blankets to provide comfort to members of the community when needed whilst we are out and about providing first aid cover at many local events. Finally, facemasks and hand gel to keep our volunteers safe whilst they are providing care to patients in need. We greatly appreciate the support you have given us and can assure you that the equipment that we have just purchased will be of great benefit to members of the local community.’
152. Chorley’s Angels wrote to the Lancashire Evening Post and the Chorley Guardian both papers published the following:
153. Chorley’s Angels Community Group would once again like to say a massive thank you to the Jigsaw Foundation for their generosity in what has been a dire time for voluntary groups like ours. We have been, just like other groups, hit by the fallout from the pandemic. Whilst members of our group were tirelessly working for the NHS providing care to all who needed it, the group itself stalled. No events meant no income. We did however still have overheads and these came out of our bank account each month relentlessly. This left us with a problem, a drop in our accounts.
154. This year we are experiencing a massive upswing in the number of events locally. It seems everyone is ready for a bit of normality and this looks like a very busy year for

OVER **56,000** POSITIVE ENGAGEMENTS WITH LOCAL CHILDREN & YOUNG PEOPLE SINCE THE START OF THE PANDEMIC!

YOUTH ZONE AT HOME (VIRTUAL)  
**450,000** social media reach  
STREET BASED YOUTH WORK  
**152** outdoor sessions



**Youth Employment Hub**  
New daytime provision to support 16-24 year old find employment!

CRISIS HELPLINE  
**450+** messages from young people

**1472** hours of 1:1 & Virtual Mentoring Support

WELLBEING CALLS  
**3334** calls made



OVERCOMING HOLIDAY HUNGER & SOCIAL ISOLATION  
Over **7,000** extra free meals & activities gifted during school holidays



**Project Zone**

Our new programme launches to help young people discover their passions, purpose and gain recognised qualifications!

Inspire Youth Zone recognised as an 'Essential Service'

FOOD FOR FAMILIES  
**£21,000** grocery vouchers gifted to struggling families  
Over **4,000** free hot, healthy meals distributed to families



EMERGENCY COMMUNITY RESPONSE  
**1,048** personal bags of shopping delivered to vulnerable residents

PROFESSIONAL COUNSELLING LAUNCHES  
1:1 professional counselling launches to ensure all local young people can access the level of support they need and deserve.

Inspire's contribution to the community recognised by Her Majesty the Queen's representative Lord Shuttleworth



“ I don't know what I would be doing if it wasn't for Inspire... ”



**OVER 9,600 CENTRE VISITS IN THE PAST 3 MONTHS!**



us. It also means that we needed to look closely at our equipment. We as a group have 9 defibrillators which we take out when we are covering events locally. The pads on these have a use-by date which marches on regardless of COVID and many of these had to be replaced. Other items too needed to be replaced if we were to meet this year's demand.

155. I therefore applied to Jigsaw Homes through their foundation's Community Grant scheme. This was for additional equipment which we were not in a position to purchase ourselves but which would be needed in our service delivery of both event cover and training. The equipment that has been purchased with the grant money will not only allow us to provide first aid cover but also to train first aid to members of the community young and old, and also to keep us safe whilst doing it.
156. So, what did we buy? We have purchased a new CPR manikin and a defibrillator training device which will help us with our 'Angels of Life' initiative which is to teach CPR and Defibrillator awareness skills to the local community. Chorley's Angels already train groups both young and old these vital life-saving skills. We have also purchased items such as foil blankets to provide comfort to members of the community when needed whilst we are out and about providing first aid cover at many local events. Finally, facemasks and hand gel to keep our volunteers safe whilst they are providing care to patients in need.
157. We greatly appreciate the support Jigsaw Homes have given us the equipment that we have just purchased will be of great benefit to members of the local community

#### **Ambergate Residents Association Atherton Funding granted: £763**

158. **Funding was granted for 1 year from 2021 to 2022**
159. Ambergate is a Jigsaw scheme for people aged over 55. Ambergate has 40 resident's ages ranging down from 101 years old. Many are infirm and cannot go out alone. They host weekly and monthly activities like coffee mornings, knit and natter, bingo, dominoes, afternoon tea and 3 or 4 parties throughout the year. These are all designed to bring the community together and alleviate the loneliness often experienced living alone, especially in the aftermath of lockdown and its impact
160. The funding has been used to renew three folding event tables and purchase ten new dining chairs along with sundries supplies to continue providing these very necessary and welcome activities, making life more purposeful and interesting for the residents.
161. Ambergate also won the garden competition for best community space in last years competition.
162. Quote from Jenny at Ambergate:
163. 'The Jigsaw Foundation funding has enabled us to carry on with our events and means the world of difference to the residents here. We look forward to entering the garden competition again this coming year.'

#### **The Brick Works Training Facility Funding granted: £9,975**

164. **Funding was granted for 1 year from 2021 to 2022**

165. The Brick is a charity working to relieve homelessness and hardship in the Wigan and surrounding areas. They run three emergency access homeless shelters accommodating 52 people across the Wigan and Leigh borough. At the centre is the brick works facility on Hodson Street. This is a warehouse facility that is open 5 days a week offering a training ground for the community and service users including accredited training and support in PAT testing, manual handling, painting and decorating, carpentry, bike mechanics, art therapy and catering. A major aim is to help local people get the experience and qualifications to move into sustainable employment.
166. The funding has been used to equip the facility allowing for remote working or one to one social distancing sessions and to cover costs that are now unfunded. This equipment includes laptops, training facility equipment, tools, art and gardening equipment, and health and safety equipment.
167. Quote from Keely at The Brick:
168. ‘The grant from Jigsaw Foundation has been a lifeline for The Brick Works training warehouse enabling the charity to upgrade and purchase new equipment for the training and upskilling of volunteers in woodworking, arts and cooking. Our flex trainees who largely reside in emergency or temporary accommodation have been busy over the last few months putting the new workshop and tools to use, hand making the fixtures and fittings for our new food community which is due to open in the next couple of months.’

#### **Community Works Funding granted: £5,000**

169. **Funding was granted for 1 year from 2020 to 2022**
170. Community Works is a peer support group for people experiencing severe and enduring mental illness. They are based in Beswick, Manchester, but members come from all over. Many are Jigsaw Homes residents. The group’s aim is to reduce the isolation and stigma that accompanies mental ill-health, and to promote friendship, wellbeing and acceptance. They also offer advocacy and practical support if needed. Sessions run four days a week to ensure that the numbers on each day could be kept low during the pandemic as many members were vulnerable. Lunch is included with each session and the group sits together and enjoys their meal. The group has 61 members who regularly attend with 13 of these being Jigsaw Homes residents. The funding from the Jigsaw Foundation covers the rent costs for the group for 15 months, other expenses are met by other funders.
171. Quotes from group members:
172. ”I would be lost without the group. I have friends, people to talk to and a home-cooked dinner. I go twice a week, we laugh and chat, and it gives me somewhere to go and a reason to get up and go out. My lifeline”.
173. ”Going to the group means being helped with my problems, I can get support from people who share the same issues, mental health can be lonely. Now we are all in it together”.



## JIGSAW HOMES MIDLANDS

### **Swimming Lessons for Disadvantaged Children within Gedling Borough Funding granted: £26,970**

174. **Funding was granted for 3 years from 2021 to 2024**
175. Gedling Borough Council provides a number of mechanisms to encourage and enable people to access high quality swimming experiences. The safety of residents, especially children, is a priority, as identified within the Gedling plan. Access to swimming lessons enhances water safety and can reduce/prevent drowning.
176. The funding will provide 62 children from key areas of Gedling the opportunity to attend subsidised swimming lessons taking them from a non-swimmer to a capable Stage 3 swimmer. The funding will provide a lifelong skill and ensure participants achieve their 25m badge. Stage 3 ensures all participants have satisfied a number of fundamental requirements:
- Competence
  - Confidence
  - Proficiency
177. Using local insight GBC intend to focus on the areas of Killisick and Netherfield. Responding to the evidence they understand that these areas will have a higher number of non-swimmers than other areas in the Borough. The project will only allow children of Jigsaw homes residents to participate. Jigsaw Homes has an information sharing agreement with GBC which enables us to cross reference tenancy numbers in order to evidence that the children who benefit live in our properties.
178. Since the launch in September 2021, the scheme is currently supporting 15 learners with a total of 151 lessons having taken place. All learners are progressing with 3 learners in Stage 2 and 2 learners reaching Stage 3. With the number of learners that have come back and the growth to the swim scheme, GBC are confident that demand is in place for swimming lessons and they are on track to reach their target of 62 swimmers towards the middle of year 2 of the project.

### **Multi Function IT Room Project by The Netherfield Forum (St. George's Centre) Funding granted: £8,169**

179. **Funding was granted for 1 year from 2021 to 2022**
180. This funding was awarded to modernise the broken and outdated fixed desktop equipment in the old IT room, replacing it with modern and flexible alternatives.
181. The new folding tables and laptops mean the room is now multifunctional and has a much wider range of uses.
182. Around 170 people per week are benefitting from these facilities now, and additional activities are already planned for the future.



183. Due to the centre's location, many of those benefitting are residents of Jigsaw Homes (we are awaiting the projects end of year report which will identify the exact amount of our residents who have benefitted).
184. The current groups include a theatre group, a job club, 1-2-1 tutoring for 50 students, a counselling course, a dance group and a youth club.
185. Quote from project: "Thank you so much once again. The room is looking lovely."

## 2 HARDSHIP FUND

186. Our hardship fund forms £50,000 of the total Jigsaw Foundation budget. We acknowledge that welfare reform, universal credit, the bedroom tax and mounting cuts have made it extremely difficult for some of our residents and we have a hardship fund in place to assist them with these difficulties. Residents can apply for up to a maximum of £500. Applications will be considered from individuals who are in immediate and significant hardship or are at serious risk of becoming in significant financial hardship. Applications for the Hardship Fund can be made by the individual, Jigsaw Group staff or a partner agency and can be made under the following conditions:
  187. Where severe benefit sanctions have resulted in financial difficulties stopping the resident replacing essential household items such as washing or cooking facilities.
  188. Where the applicant is unable to work due to a serious/terminal illness which has resulted in financial difficulties
  189. Public transport costs to enable continuation of work
  190. To prevent a debt arising i.e. shopping vouchers to buy food, clothing vouchers for children, furniture costs to furnish a home.
191. From 1st April 2021 to 1st April 2022 we have received 122 applications to the hardship fund. Out of these 91 were approved. A total of £39,242 has been spent assisting residents who have found themselves in severe financial hardship.
192. Here are some quotes and case studies from our residents who have benefitted from the Hardship fund:
  193. Katy from Chorley said: 'I am on a low income and my washing machine had broken. I had no access to income to get a new one and I was unable to get credit. I have three children and I was relying on my grandma to do my washing for me which was difficult for her as well. Having my new washing machine and getting it installed has really helped me and improved my quality of life'.
  194. Kristyn from Ashton said 'my fridge freezer had broken and I have no savings or credit so I was unable to buy a new one. This was really upsetting as I have my kids to look after and I want to be able to cook good meals for them. I was able to get a new fridge freezer from Jigsaw Homes and it's been brilliant, thanks so much'.
  195. Earnest who lives in Stalybridge was referred to the Money Advice Team by our Neighbourhood Safety Team to assist him with an application for a new bed. Ernest's bed was extremely old and the mattress was lumpy and falling apart, as a result of this Earnest was experiencing terrible back pain.

196. Earnest is working with Jayne Mee who is our Hoarding Specialist. He has learning difficulties and possible Autism but it may take up to 2 years for him to be assessed. His Learning Disability Nurse is currently working with him to try and get him to visit a GP, she also takes him to other appointments he may have. Earnest has now been allocated a student Social Worker and they will be working with him focusing on budgeting and money management.

197. We purchased the following items for our residents to alleviate their hardship.

Appliances	Appliances Approved
Cooker	28
Washer	23
Washer/Dryer	2
F Freezer	21
Fridge	5
Freezer	1
Microwave	2
Carpet	15
Laminate	2
Gas/Electricity Vouchers	1
King Size Bed	1
Double Bed	7
Single Bed	6
Mattress	6
Bedding	2
Settee	5
Sofa Bed	2
Vacuum	3
Cutlery/Dinner Set	1

198. Jayne Mee said:

199. ‘The new bed frame and mattress which has been purchased for Earnest have been brilliant, his back pain is improving and it has helped improve his quality of life. Earnest is

200. a complex case of mine and I will continue to work with him to help him reach a level where his tenancy is sustainable. The Hardship fund is vital for our residents and really does help make a difference to their lives’.

201. This year our Executive Management Team have authorised an increase in the Hardship fund. We will go from £50k per year to £75k per year and each applicant will now be approved to have a maximum spend of £750 (it was £500 previously).



## Creating homes. Building lives.

Jigsaw Homes Group Ltd.

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